## Automotive dealer portal factsheet

From scattered dealer operations to seamless connectivity





### **Dealer portal challenges faced** by automotive businesses



Responsive support



Dynamic pricing management



User-friendly interface



Mobile accessibility



Real-time inventory visibility



On-the-go network coordination



Data accuracy & synchronization

# Seamless dealer coordination through a portal from beginning to end with A365

A365 offers your automotive business a complete toolkit for streamlined dealer portal management. From portal access to user experience, A365 optimizes the dealer portal process, fosters strong relationships with your dealer network, and ensures seamless interactions throughout the portal lifecycle.

Dealer portal operations benefit from enhanced user experience and access management processes, adding value to every facet of your dealer network and delivering exceptional online experiences. A365 ensures that portal processes are meticulously designed for peak operational efficiency, minimizing downtime and ensuring that dealers have access to the support and services they need when required.

01

Strengthen dealer relationships with effective portal management 02

Control portal access and usage for efficient dealer operations

03

Maintain quality standards across the portal network

04

Manage compliance with industry regulations and dealer agreements

### A365 automotive dealer portal features



Market insights



Dealer profiles



KPI dashboards



Forecasting tools



Cost control



Training & support



Dealer relationship management



Dealer performance analytics



Dealership quality assurance



Centralized communication hub

### A365 automotive dealer portal functionality coverage





### Dealer portal

### Vehicle orders

Efficiently manage and track vehicle order processing with precision.

### Vehicle quotations

Generate vehicle price quotes for informed decision-making.

### Vehicle inquiries

Handle vehicle inquiries promptly and comprehensively for customer satisfaction.

### Vehicle invoices

Create and manage vehicle invoices seamlessly for financial control.

### **Delivery reports**

Access detailed reports on vehicle delivery for logistical insights.

### **Back orders**

Keep tabs on pending vehicle orders awaiting fulfillment.

### Vehicle order status

Monitor real-time status updates of vehicle orders.

### **Dealer vehicles**

Manage vehicles specific to dealer networks for enhanced collaboration.

### All vehicles

Gain a comprehensive overview of all available vehicle resources.

### Parts orders & quotations

Streamline parts order processing and pricing quotations.

### **Parts invoices**

Efficiently manage invoices for vehicle parts and components.

### **Return orders**

Handle vehicle returns and reverse logistics seamlessly.

### Parts back orders

Monitor parts orders pending fulfillment with

### **Parts inquiries**

Address inquiries concerning vehicle parts and components promptly.

### **Parts transactions**

Manage transactions for vehicle parts and components effectively.

### Service campaigns & recalls

Handle service campaigns and product recalls seamlessly.

### Cases

Track & manage vehicle-related cases efficiently for issue resolution.

### Scheduled service registration

Register service appointments for vehicle maintenance and support.

### **Warranty claims**

Streamline warranty claim processes for customer satisfaction and compliance.

### **Document library**

Access and manage a comprehensive library of vehicle-related documents efficiently.















